

SERVICE AGREEMENT

Consultant Name

Consultant Tel.

Consultant Email

Residential Commercial New Panic-Kit Rental Owned Link Up Re-Sign TakeOver
 App

OFFER BY SECUREZZA (PTY) Ltd TO:

Surname Firstname

ID Number Contact

Email Cellphone

Tel (work) Tel (Home)

Address at which the service will be rendered (which you hereby select as your domicillium citandi at executani)

GPS

Address(R) Code

KEY HOLDER INFORMATION (in call sequence)(Key holders will be contracted in sequence as nominated)

Name	No	Password	Relation
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

SMS INFORMATION

Name Number OP/CL ALARM PANIC POWER

Name Number OP/CL ALARM PANIC POWER

UNIQUE INSTRUCTIONS

Subscriber special Instructions

Medical Roof top

Dogs(L) Dogs(S)

DOMESTIC WORKERS AND GARDEN SERVICES

Domestic

Telephone

Sleep-In

Days on duty

Mon Tue Wed Thur

Fri Sat Sun

Domestic

Telephone

Sleep-In

Days on duty

Mon Tue Wed Thur

Fri Sat Sun

Domestic

Telephone

Sleep-In

Days on duty

Mon Tue Wed Thur

Fri Sat Sun

Commercial Applications (Specify opening and closing times in 24h00 timescale):

Please Note: The time specified for opening and closing are NOT your business operating hours, but the hours which the Premises will be opened and closed by your company's representatives.

Monday

Opening

Closing

Closing

Closing

Closing

Closing

Closing

Closing

Closing

SERVICE CATERGORY (Specify opening and closing times in 24h00 timescale):

Monitoring & armed response

Amount

SMS

Amount

Electric Fence Maintenance Contract

Amount

SMS Cell Panic

Amount

MiRhino

Amount

OLARM

Amount

Panic Kit Rental

Amount

Tuesday

Opening

Wednesday

Opening

Thursday

Opening

Friday

Opening

Saturday

Opening

Sunday

Opening

PublicHoliday

Opening

HAZARD IDENTIFICATION

Is the house number visible? [input]

Is there a swimmingpool on the premises? [input]

Confirm: Are there security guards on the property? [input]

Armed? [input]

How many on duty and from which company? [input]

Contact Number [input]

ACCESS TO PROPERTY CHECK SHEET

I, the undersigned, being a client of SECUREZZA acknowledge that in order for SECUREZZA to adequately protect my property is set out in the Agreement between myself and SECUREZZA needs clear and unimpeded access to my property at all times and that I have discussed and understand the following options of access with the SECUREZZA representative.

- Existing Keypad Access Code, Lock Box Access Code, NO ACCESS(exact duties to be described under comments)

SECUREZZA Recommended Access Control Options

- Sentry OPT Keypad, Lock Box, Wireless Access Keypad

Comments [input]

I understand and accept that, should I not provide access to my property with one of the above forms of access, I could seriously jeopardise my security and that of my property and that SECUREZZA and its appointed personnel cannot be held liable in the event of an emergency and in response to any bona fide calls. SECUREZZA reserves the right not to enter your premises, should you have dogs which we deem hazardous to the safety of our personnel. Should you have any concerns regarding your dogs, kindly contact your area manager for assistance.

GENERAL OVERVIEW SUMMARY FOR QUOTE REQUIREMENTS

- New alarm system, Alarm maintenance, Alarm upgrades/Add-ons, Backup Battery, General, Remote arming/disarming/panic, Protect pannel in ceiling(DG65)

Battery tested? [input: 0]

[Large empty text box]

SIGNATURES

Please ensure that all the details contained in this document are correct. You should only sign this document if you are prepared and able to keep to its legal terms and conditions. if there is more than one customer, the customers must all sign. By your signature to this Agreement you acknowledge that you have read and understood the terms and conditions of this Agreement.

[Signature line]

[Signature box]

[Signature line]

Enter Name and Capacity [input]

[Signature box]

[Signature line]

SERVICE AGREEMENT TERMS AND CONDITIONS DEFINITIONS

- 1.1 Act, 1.2 Agreement, 1.3 Alarm Receiving Centre, 1.4 Armed Personnel, 1.5 Basic System

- 1.6 Independent Installer, 1.7 Emergency Response, 1.8 Extra Charges, 1.9 Fixed Period, 1.10 12 month contract with automated renewal.

The document to be signed by you or your representative at the premises, who will be deemed to be authorized at the time, which confirms that the system has been satisfactorily installed and that you have been instructed in its use. The hand-over certificate shall be deemed to have been signed when SECUREZZA received the first signal from your premises to the alarm receiving centre. **1.11 Instruction**

Any instructions we issue to you from time to time by any means, including any verbal instruction and any manual relating to the System.

1.12 Keyholder

Any third party you have chosen from time to time to hold the keys to the Premises and who may be contacted when a signal is received by SECUREZZA at the Alarm Receiving Centre.

1.13 Annual Radio Network Administration Fee

The fee that SECUREZZA charges the customer for administration of Radio Frequencies.

1.14 Link-up

When SECUREZZA links up an already existing and installed alarm system, previously not installed by SECUREZZA, to be monitored and responded to by SECUREZZA under the terms and conditions of this Agreement.

1.15 Account Holder

The individual, whether parent, spouse, life partner or co-tenant at the Premises who signs this Agreement and is bound as cosurety to this agreement and who makes payment for services in terms of this Agreement.

1.16 Normal Working Hours

8am to 4pm, Monday to Friday, excluding public holidays.

1.17 Offer

The offer by you to SECUREZZA to provide you with the Services on the terms and subject to the conditions set out in this document. **1.18 Pet Passives**

Passives installed and linked to the System which are sensitive to the movements of a domestic pet on the premises. Large domestic pets may still activate these passives.

1.19 Premises

The building where the System is installed or any other premises where you install the System from time to time and require us to render the services.

1.20 Prime Rate

The rate of interest published from time to time by your bank as its prime overdraft lending rate (nominal annual compounded monthly in arrears), determined on the 365 (three hundred and sixty-five) day year factor, irrespective of whether or not the year is a leap year, as certified by any manager of such bank, whose appointment and authority it shall not be necessary to prove.

1.21 Satisfactory Explanation

Any explanation which is satisfactory to SECUREZZA in SECUREZZA's sole discretion.

1.22 Effective Date

Is deemed to be the first date upon which you instruct that the debit order shall commence. **1.23 Services**

The services described in this Agreement and chosen by you by marking the appropriate box with a tick. The Services depend on the service category you have chosen in the schedule.

1.24 Start Date

For new Systems, the date upon which the Independent Installer or SECUREZZA completes installation of the System and You (or your representative) and SECUREZZA or the Independent Installer sign the Hand-Over Certificate. Where you have a system already installed at the Premises, the Start Date is the date on which the independent installer or SECUREZZA completes inspection, testing and approval of your existing system (the process) and you (or your representative) and SECUREZZA or the Independent Installer signs the Hand-Over Certificate. The process shall be deemed to have been complete when SECUREZZA receives the first signal from your system.

1.25 System

The Alarm monitoring equipment, including the detection equipment and/or the radio transmitter installed by SECUREZZA or the Independent Installer at the Premises including wiring and also anything SECUREZZA install when SECUREZZA carries out the repairs under this Agreement. The radio transmitter shall at all times remain the property of SECUREZZA.

1.26 We, our, us, SECUREZZA

SECUREZZA Monitoring & Armed Response, registration number 20015/269417/07, including where appropriate our employees, agents and/or sub-contractors and our successors-in-title.

1.27 You, your, the Customer

The Person who makes the Offer contained in this document.

TERMS AND CONDITIONS

The Customer wishes to make use of the Services of SECUREZZA based on the terms and conditions stipulated in this Agreement. SECUREZZA shall provide the Services to you at the Premises subject to the terms and conditions of this Agreement from the Start Date.

2. MAINTENANCE, MONITORING & ARMED RESPONSE SERVICES

2.1 Maintenance

2.1.1 Inspection and repair of the System upon your reasonable request during normal Working Hours.

2.2 Monitoring and Armed Response

The monitoring and armed response Services are only applicable to the Premises stipulated in this Agreement and in an area which is served by SECUREZZA and consist of:

2.2.1 Attendance by Armed Personnel at the Premises as quickly as operational circumstances may permit when dispatched by the Alarm Receiving Centre, and simultaneous telephonic contact with the Customer or Keyholder.

2.2.2 On arrival of such Armed Personnel at the Premises, the Armed Personnel will inspect the Premises and report to the Alarm Receiving Centre and if necessary, take such further steps as is reasonably necessary to safeguard the Premises, the contents thereof, the Customer and/or the Customer's invitees before vacating the Premises. Safeguarding of the Premises is dependent upon the Keyholder attending to the premises and assisting the Armed Personnel.

2.3 Monitoring Only

The monitoring Services consist only of monitoring of the System by radio, at the election of the Customer, and notification will be sent by SECUREZZA to:

2.3.1 The chosen armed response service provider if indicated to be a company other than SECUREZZA.

2.3.2 The Customer or the police.

2.3.3 The fire authority and/or medical service provider, if indicated by the Customer and SECUREZZA deems it necessary in its sole discretion to make the notification.

2.4 The Services to be provided to you under this Agreement are therefore determined by your choice of service category.

3. YOUR OBLIGATIONS

You are obliged in addition to your obligations contained in this Agreement:

3.1 To use your best efforts to ensure that the Premises and the contents thereof are safe and without risk for SECUREZZA's representatives in doing what SECUREZZA is obliged to do in terms of this Agreement.

3.2 To notify SECUREZZA in writing of the changes to the name(s), residential address (es) and telephone number(s) of the Keyholders with whom SECUREZZA may communicate regarding the System.

3.3 Not to appoint a Keyholder who does not enjoy the use of an operational telephone, and to immediately revoke any such appointment if such person previously appointed as a Keyholder no longer enjoys the use of an operational telephone.

3.4 For You or your appointed Keyholder to attend to the Premises as soon as is reasonably possible after being called to do so by SECUREZZA and to assist in the reasonable securing of the Premises.

3.5 To give SECUREZZA access to the Premises so that SECUREZZA may provide the Services and erect signage. SECUREZZA shall not be held responsible for any damage to the Premises caused as a result of SECUREZZA carrying out the Services. SECUREZZA will endeavour to act reasonable at all times while rendering the Services.

3.5.1 To provide SECUREZZA with clear instructions with regard to domestic pets and possible dangers thereof as well as to update SECUREZZA of any newly acquired domestic pets which may pose a threat to the Armed Personnel when entering the Premises. SECUREZZA reserves the right not to enter your Premises should you have domestic pets which we deem hazardous to the safety of our Armed Personnel.

3.6 Not to, nor allow your employees or invitees to remove the System from the Premises or from the position in which it is installed or interfere with or alter the System in any way whatsoever for the duration of this Agreement.

3.7 To pay your telephone, electricity and other bills timeously to ensure that your telephone and electricity is such that the System and the Services are not affected.

3.8 To notify SECUREZZA of any structural alteration or any modification to the Premises, which may affect the proper functioning of the System.

3.8.1 In the event that you move Premises, You will notify SECUREZZA to reconnect You in your new Premises so that SECUREZZA is able to continue to provide You with the Services, however SECUREZZA in its own discretion may refuse to reconnect You if your new Premises is situated in the area which is not serviced by SECUREZZA. You will in such instances be liable for a connection fee at SECUREZZA's standard rates applicable at the relevant time, which shall include the installation of a transmitter (if applicable).

3.8.2 Where SECUREZZA reconnects You to the new Premises in terms of 3.8.1 above, You will be required to sign a new agreement with the same terms and conditions, which will reflect the new Premises for the remainder of the duration of this Agreement.

3.8.3 Where SECUREZZA is unable to re-connect you, for any reason that is not due to SECUREZZA's fault SECUREZZA may terminate this Agreement and charge you reasonable penalty.

3.9 We do not know the value of the Premises or its contents and the purpose of this Agreement is not to act as insurer to You, your invitees, your Premises or the contents thereof. It remains your responsibility to ensure that the contents of your premises are adequately insured.

3.10 To test the System on a regular basis or at least monthly, and in any event not later than 72 (seventy-two) hours prior to vacating the Premises unattended for any period exceeding 7 (seven) days by contacting our Alarm Receiving Centre.

4. LIMITATION OF SECUREZZA'S LIABILITY

4.1 YOU ACKNOWLEDGE THAT TO THE EXTENT THAT THE SERVICES FUNCTION AS A DETERRENT, THEY ARE NOT A GUARANTEE OF SAFETY AGAINST OR PREVENTION OF LOSS, LIABILITY, INJURY AND DAMAGE OF WHATSOEVER NATURE, INCLUDING, ACCORDINGLY WHILE WE SHALL EXERCISE REASONABLE CARE IN THE RENDERING OF THE SERVICES, NOTHING IN THIS AGREEMENT SHALL BE CONSTRUED OR INTERPRETED IN ANY MANNER WHATSOEVER AS PROVIDING YOU OR ANY THIRD PARTY WHOMSOEVER WITH ANY GUARANTEE OR ASSURANCE OF SAFETY OR AGAINST ANY LOSS, LIABILITY, INJURY OR DAMAGE OF WHATSOEVER NATURE AND HOWSOEVER ARISING.

4.2 SUBJECT TO THE PROVISIONS OF THE ACT, NEITHER SECUREZZA NOR ANY OTHER PERSONS FOR WHOM SECUREZZA MAY BE LIABLE IN LAW SHALL BE LIABLE TO YOU IN RESPECT OF OR PURSUANT TO ANY LOSS, LIABILITY, INJURY, DAMAGE OR CLAIMS OF WHATSOEVER NATURE (INCLUDING WITHOUT LIMITATION ANY LOSS OF PROFITS AND/OR ANY SPECIAL AND/OR CONSEQUENTIAL LOSS OR DAMAGES) WHETHER ARISING THROUGH THE RENDERING OR NON-RENDERING OR ATTEMPTED RENDERING BY SECUREZZA OF THE SERVICES IN TERMS OF THIS AGREEMENT OR IN DEPICT OR OTHERWISE WHETHER AT THE PREMISES IF ANY SUCH LOSS, LIABILITY, INJURY, DAMAGE OR CLAIMS ARISE AS A RESULT OF OR PURSUANT TO ANY INNOCENT OR NEGLIGENT ACT OR OMISSION ON THE PART OF SECUREZZA OR ANY OTHER PERSONS FOR WHOM SECUREZZA MAY BE LIABLE IN LAW, SAVE FOR GROSS NEGLIGENCE, FRAUDULENT OR MALICIOUS ACT OR OMISSION ON OUR PART.

4.3 SUBJECT TO THE PROVISIONS OF THE ACT, THE CUSTOMER:

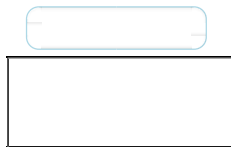
4.3.1 HEREBY IRREVOCABLY WAIVES ALL AND ANY SUCH CLAIMS REFERRED TO IN CLAUSE 4.2 ABOVE.

4.3.2 HEREBY IRREVOCABLY INDEMNIFIES SECUREZZA OR ANY OTHER PERSON FOR WHO SECUREZZA MAY BE LIABLE IN LAW AGAINST ALL CLAIMS OF THIRD PARTIES ARISING OUT OF THE SAID ACTS OR OMISSIONS, AS REFERRED TO IN CLAUSE 4.2 ABOVE, AT THE PREMISES.

4.4 TO THE EXTENT THAT SECUREZZA'S RIGHTS IN TERMS OF CLAUSE 4.2

ABOVE ARE LIMITED BY THE ACT OR ANY OTHER LAW, THE PROVISIONS OF CLAUSE 9.13 BELOW SHALL BE INVOKED.

4.5 WITHOUT IN ANY WAY LIMITING OR DEROGATING FROM THE PROVISIONS OF CLAUSE 4.2 ABOVE, SECUREZZA SHALL FURTHER NOT BE LIABLE TO YOU FOR ANY DAMAGE, LOSS, LIABILITY OR INJURY OF WHATSOEVER NATURE AND HOWSOEVER ARISING THAT MAY RESULT FROM ANY FORCE MAJEURE OR CASUS FORTUITOUS INCLUDING BUT NOT LIMITED TO UNFORESEEABLE INTERRUPTIONS IN TELEPHONE OR RADIO LINKS BETWEEN SECUREZZA AND YOURSELF, ANY ACTS OR OMISSIONS OF ANY GOVERNMENT AGENCY, PROVINCIAL OR LOCAL AUTHORITY OR SIMILAR AUTHORITY, AND LAWS OR REGULATIONS HAVING THE FORCE OF LAW, CIVIL STRIFE, RIOT, INSURRECTION, SABOTAGE, ACT OF WAR OR PUBLIC ENEMY, ILLEGAL STRIKES, INTERRUPTION OF TRANSPORT, LOCKOUTS, TREMOR, FLOOR, STORM OR FIRE.



4.6 YOU HEREBY AGREE AND ACKNOWLEDGE THAT THE SERVICES ARE COMPLEMENTARY TO INSURANCE COVER AND DO NOT PROVIDE AN ALTERNATIVE TO SUCH

INSURANCE COVER IT REMAINS AT ALL TIMES YOUR DUTY TO ENSURE THAT YOU HAVE ADEQUATE INSURANCE

WHERE NECESSARY AND THAT THE PREMISES AND CONTENTS THEREOF (INCLUDING THE PREMISES FOR WHICH YOU, NOT BEING THE OWNER THEREOF, IS

NEVERTHELESS RESPONSIBLE) ARE ADEQUATELY INSURED.

4.7 SECUREZZA MAY BE UNABLE TO RESPOND TO A SIGNAL OR

UNABLE TO RESPOND WITHIN A REASONABLE TIME

FOLLOWING ANY ELECTRICAL OR OTHER TYPE OF ABNORMAL STORM OR ACT OF GOD OR ANY ADVERSE WEATHER CONDITIONS, UNLESS THE EMERGENCY IS TELEPHONED IN TO THE ALARM RECEIVING CENTRE AND IT IS OPERATIONALLY POSSIBLE AND CONDITIONS ALLOW FOR A RESPONSE BY SECUREZZA WITHIN REASONABLE TIME.

4.8 OUR RESPONSIBILITY AND OBLIGATIONS TO YOU CEASE IMMEDIATELY WHEN THIS AGREEMENT IS TERMINATED OR THE SERVICES ARE SUSPENDED UNDER CLAUSE 8 BELOW.

4.9 THE PROVISIONS OF THIS CLAUSE 4 DO NOT IN ANY WAY DEROGATE FROM THE EXEMPTIONS FROM LIABILITY CONTAINED ELSEWHERE IN THIS AGREEMENT.

5. LINK UP

5.1 In the event that You have an existing alarm system on the Premises, and You do not require SECUREZZA to install a new Basic System or upgrade the existing System, SECUREZZA will where possible, provide You with a radio Link-up to your existing System under the following conditions:

5.1.1 You acknowledge that SECUREZZA did not supply nor install your current System and that in order for SECUREZZA to receive signals, certain modifications may be required in order for the Radio Transmitter to be able to send the correct information to the Alarm Receiving Centre. You undertake to allow SECUREZZA access to Your current System in order to make any necessary modifications alternatively You shall arrange for an independent technician of your choice to attend to the modifications as per SECUREZZA's requirements.

5.1.2 You confirm that Your current System and all the components thereof are in full working order and are able to perform the task for which they are intended and You acknowledge that in the event of a failure of your existing System, SECUREZZA cannot be held liable under any circumstances.

5.2 SECUREZZA will inspect the existing System and issue a Handover Certificate if the System is in order and conforms to the required standards for effective operation.

6. WHAT WILL IT COST

6.1 You are liable for the timeous payment, in terms of this Agreement, of the charges set out in the Schedule pertaining to the Services. SECUREZZA will inform you in writing of any increased amount.

6.2 In the years following the completion of the first year from the Start Date, SECUREZZA is entitled to increase its charges, including Extra Charge, in order to cover any increase in the cost of providing the Services. SECUREZZA will inform you in writing and by ordinary post (and you will be deemed to have received such notice within 7 (seven) days after posting such notice) or any other electronic means of any increased amount. 6.3 You are also responsible for the following charges:

6.3.1 Taxes, fees or charges set by the police, fire, or any other authority due to the installation or operation of the System and any false alarm assessments by SECUREZZA or any other party.

6.3.2 R200,00 per armed response service fee after the third response per month which SECUREZZA in its sole discretion deems to be unnecessary, including as a result of your failure to ensure that your System is in working order, without prejudice to any other rights that SECUREZZA may have in terms of this Agreement; You further acknowledge that the installation of Pet Passives are no guarantee against false alarms caused by domestic pets and that further steps by yourself may be required in order to prevent further false alarming due to domestic pets.

6.3.3 Any Extra Charges or charges for work done by police, fire or other authorities, medical service providers, armed response service providers or by any telecommunications agency, the Independent Installer or any other party not covered by this Agreement.

6.3.4 To pay any bank charges and costs related to a debit order rejection fee. You undertake to inform SECUREZZA within 10 working days of the date for your next debit order in writing of any changes to your debit order instruction or banking details. 6.4

The Annual Radio Network Admin Fee for the transmitter in the System, the first such fee to be paid on installation or activation of the System and subsequent annual fees will become payable as invoiced.

7. PAYMENT

7.1 You or the Account Holder shall further be obliged to pay the service charges provided for in the Schedule and elsewhere in this Agreement monthly in advance by debit order.

7.2 You shall be obliged to pay by debit order Extra Charges and all other amounts provided for in this Agreement.
7.3 In the event of any payment being overdue, SECUREZZA will be entitled to charge you interest, from the date of SECUREZZA 's relevant invoice or request for payment until the date of actual payment at the Prime Rate plus 2%.
7.4 SECUREZZA is not obliged to, and does not accept cash and post-dated cheques.
7.5 In the event of any breach by you of your payment obligations, unless otherwise provided in this Agreement, SECUREZZA shall be entitled to suspend the performance of its obligations to you.

8. TERMINATION, SUSPENSION OR RENEWAL OF THE AGREEMENT

8.1 Termination

8.2 You are entitled to terminate this Agreement:

8.2.1 Upon the expiry of the Fixed Term, without penalty or charge, but subject to what is set out below; or 8.2.2 At any other time, by giving SECUREZZA 20 (twenty) business days' notice in writing, to be delivered to SECUREZZA 's chosen domicilium.

8.3. SECUREZZA may terminate or suspend this Agreement in writing immediately if:

8.3.1 The Alarm Receiving Centre or the System is destroyed or so badly damaged that SECUREZZA cannot reasonably provide the Service.

8.3.2 SECUREZZA cannot for any reason whatsoever arrange or keep the telecommunications or other communication facilities needed to transmit and/or receive the signal to or from the Premises or the Alarm Receiving Centre.

8.4 SECUREZZA may, without prejudice to any other rights which SECUREZZA may have, including the right to claim damages, and a penalty as a result of premature termination of this Agreement, either claim specific performance, terminate this Agreement or suspend its Services in terms of this Agreement on 20 (twenty) days written notice if any of the following apply, and You fail to rectify same within the said 20 (twenty) days:

8.4.1 You fail to make timeous payment of any amount due to Us by You.

8.4.2 You commit a breach of any of your obligations under this agreement.

8.4.3 In the event of your death, application is made for your sequestration, You enter into any kind of arrangement or settlement or scheme with your creditors or if a receiving order or administration order is made against You, subject to the terms of a subscription waiver policy, if applicable.

8.4.4 Any legal proceedings are taken against you by SECUREZZA , or by a third party relating to the System, the Services or the Premises or any part of the Premises.

8.4.5 You fail to follow any recommendations SECUREZZA make for repairing or replacing faulty or old parts of the system, or for repairs to the Premises which SECUREZZA considers necessary for the System to work properly, or to prevent unnecessary damage to the System.

8.4.6 You do not follow the instructions or if, for any other reason which is or ought to be within your control, there is an excessive (in SECUREZZA 's sole discretion) number of false alarms.

8.4.7 You change the Premises in such a way that SECUREZZA believe it is no longer viable to provide the Services.

8.4.8 You have, at SECUREZZA 's discretion, an unreasonable number of false alarms.

8.5 At the termination of the Agreement:

8.5.1 SECUREZZA will stop providing the Services forthwith.

8.5.2 You will remain liable to SECUREZZA for any amounts owed to SECUREZZA in terms of the Agreement up to date of termination i.e. the cancellation penalty must be paid in full before the cancellation of the fixed term contract can be accepted. The settlement amount is R 150.00 for each month remaining on the contract, excluding the previous month which has already been invoiced. The settlement amount is paid into SECUREZZA S bank and proof of payment has been received by our office via E-mail : finance@SECUREZZA .co.za If the settlement is not paid within 10 days, it will be assumed that the request for cancellation is withdrawn and you will honor the balance of your contract period.

8.5.3 SECUREZZA may impose a reasonable cancellation penalty with respect to any Services provided to you in contemplation of the Agreement enduring for its intended fixed period.

8.6 Suspension

8.6.1 If SECUREZZA gives You written notice of suspension, which notice may be addressed to your postal or Domicilium address, such notice suspends what SECUREZZA is obliged to do under this Agreement and SECUREZZA has no obligations until the suspension is lifted by SECUREZZA by notice in writing to You.

8.7 Renewal

8.7.1 Subject to the provisions of this Agreement, You are upon expiry of the Fixed Period, entitled to renew this Agreement for an additional Fixed Period.

8.8 On the expiry of the fixed term of the Agreement, it will be automatically continued on a month-to-month basis, subject to any material changes of which SECUREZZA has given you notice, unless you expressly:

8.8.1 Direct SECUREZZA to terminate the Agreement on the expiry date; or

8.8.2. Agree in writing to the renewal of the Agreement for a further Fixed Period.

9. GENERAL

9.1 The offer constitutes an irrevocable offer by You to SECUREZZA for SECUREZZA to provide you with the Services selected in the schedule.

9.2 SECUREZZA is entitled to transfer all of its rights and obligations under this Agreement to another party without your consent and You hereby accept and approve any such transfer of SECUREZZA 's rights and obligations. In the

event of such transfer, SECUREZZA 's rights and obligations to you under this Agreement shall automatically be discharged. We are at all times entitled to engage contractors or sub-contractors to carry out all or any of our obligations under this Agreement

9.3 If you enter into this Agreement together with any other person you and such other person are both liable jointly and severally to SECUREZZA . If payment in terms of this Agreement is made by any person other than you, such person is bound as surety and co-principal debtor in terms of this Agreement. The Account Holder shall become party to this Agreement and your liability and that of the Account Holder to SECUREZZA shall be joint and several.

9.4 We may pass on the information you have given to us under this Agreement to any legal authority, insurer or other SECUREZZA group company and, except for Your security details, for any credit reference, execution of debit orders or bad debt collection or public telecommunications agency. You have indicated on the schedule of this Agreement whether you consent to SECUREZZA utilizing your details for marketing purposes as well as when and how such marketing should be directed to You.

9.5 SECUREZZA requires the Account Holder to sign this Agreement failing which SECUREZZA shall be entitled not to provide the Services to You.

9.6 An amount to be paid in terms of this Agreement shall be deemed to have been paid only when the cheque or negotiable instrument concerning such payment has been met and SECUREZZA 's bank account has been credited.

9.7 This Agreement is the entire Agreement between SECUREZZA and You and SECUREZZA shall not be bound by any representations, undertaking, promises or the like not specifically recorded or incorporated herein. No variation of this Agreement, waiver of rights, and release from any obligations or consensual cancellation in terms of this Agreement shall have any effect unless in writing and signed by both SECUREZZA and You.

9.8 No indulgence, latitude, extension of time or omission by SECUREZZA shall constitute a waiver by SECUREZZA of any of SECUREZZA 's rights under this Agreement and shall not amount, in any appropriate instance, to a condonation by SECUREZZA of any act or omission on your part and such conduct shall not, in any circumstances whatsoever, give rise to a defence of estoppel.

9.9 You hereby consent to the jurisdiction of the High Court in respect of any actions by SECUREZZA arising under this Agreement or the implementation or cancellation or termination thereof. Should SECUREZZA wish to proceed in a Magistrate's Court having jurisdiction, SECUREZZA may do so at its election without precluding it from proceeding in another Court with competent jurisdiction if SECUREZZA so chooses. You agree that this consent is severable from this Agreement and shall apply even in the event of termination of the Agreement.

9.10 You shall be liable for any legal costs incurred by SECUREZZA in enforcing the provisions of this Agreement on the attorney and own client scale, including any collection, commission and tracing fees.

9.11 You choose as your domicilium citandi et executandi for all purposes under this Agreement, whether in respect of court process, notices or other documents or communications of whatsoever nature the address stated in the Schedule.

9.12 You are not entitled to cede, delegate or otherwise transfer your rights and obligations under this Agreement to any other party, unless agreed otherwise in writing by SECUREZZA .

9.13 To the extent any provision of this Agreement is found to be void, invalid or unenforceable, for whatever reason, the parties shall procure that the provision shall (where possible to do so whilst maintaining the purpose of the Agreement) be amended to the minimum extent possible to make it valid or enforceable, or if this is not possible, shall be deleted from the Agreement. In all such circumstances, the remainder of this Agreement shall remain in force unaffected and SECUREZZA and You agree that SECUREZZA would have entered into this Agreement on all the other terms hereof even if the amended or deleted provision(s) were not agreed upon by SECUREZZA .

9.14 Any provision of this Agreement which contemplates performance or observance subsequent to any termination or expiration of this Agreement and continues in full force and effect.

9.15 When any number of days is prescribed such number shall exclude the first and include the last day unless the last day falls on a weekend or public holiday in the Republic of South Africa, in which case the last day shall be next succeeding day which is not a weekend or public holiday.

9.16 If any provision in a definition or in the Schedule is a substantive provision conferring rights or imposing obligations on any party, notwithstanding that it is only in the definition clause or in the Schedule, effect shall be given to it as if it were a substantive provision in the body of the Agreement.

9.17 You shall have a cooling off period of 5 (five) days from Start Date of this Agreement during which time, You may retract this offer. You must inform SECUREZZA in writing that You wish to withdraw Your offer within the 5 (five) days failing which, the terms and conditions of this Agreement will become enforceable.



24/HRS Control room / office: 011823 6674

E-mail:info@SECUREZZA .co.za

www. SECUREZZA .co.za

125 Tradouw-Street

Waterkloof

Pretoria 0181

PSIRA No.2697511 Componey Reg:20015/269417/07 VAT No. 4270277082

30701

Debit Order Form

A. Authority:

Given by (name of Account holder)

Address

Bank

Branch

Branch Code

Account number

Account type

To (name of beneficiary)

Abbreviated Name as Required with bank

Beneficiary's Address

This signed Authority and Mandate refers to our contract dated ("the Agreement")

I/We hereby authorise you to issue and deliver payment instructions to the bank for collection against my/our above mentioned account at my/our above mentioned bank (or any other bank or branch to which I/we may transfer my/our account) on condition that the sum of such

payment instructions will never exceed my/our obligations as agreed to in the Agreement and commencing on the commencement date and continuing until this authority and mandate is terminated by me/us by giving you notice in writing of no less than 20 ordinary working days, and sent by prepaid registered post or delivered to your address indicated above.

The individual payment instructions so authorized to be issued must be issued and delivered as follows:

In the event that the payment day falls on a Sunday, or recognised South African public holiday, the payment day will automatically be the preceding ordinary business day. Furthermore if there are insufficient funds in my account to meet the obligation, you are entitled to track my account and re-present the instruction for payment as soon as sufficient funds are available in my account.

Payment instructions due in December may be debited against my account on .

We/I understand that the withdrawals hereby authorized will be processed through a computerized system provided by the South African Banks. Also I understand that details of each withdrawal will be printed on my bank statement such must contain a number, which must be included in the said payment instruction and if provided to me should enable me to identify the Agreement. This number must be added to this form in Section E before the issuing of any payment instruction.

B. Mandate

I/We acknowledge that all payment instructions issued by you shall be treated by my/our above-mentioned Bank as if the instructions have been issued by me/us personally.

C. Cancellation

I/We agree that although this Authority and Mandate may be cancelled by me/us, such cancellation will not cancel the Agreement. I/We shall not be entitled to any refund of amounts which you have withdrawn while this Authority was in force, if such amounts were legally owing to you.

D. Assignment

I/We acknowledge that this Authority may be ceded or assigned to a third party if the Agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.

Signature as used for operating on the account

Signed at *

Place of signature

on this day of *